

DHMH STRATEGIC MAP

Vision

Leading the Way to a Healthy Maryland in the New Millennium

Mission

DHMH promotes the health of all Maryland citizens by providing health and support services; by improving the quality of health care for all; by providing leadership in the development and enactment of responsible and progressive health care policy; and by serving as the advocate for public health initiatives and programs to improve the quality of life for all Marylanders. Maryland's public health is our business.

Priorities:

*Health Care
Quality*

*Health Care
Access*

*Public Health
Improvements*

*Health Care Policy
Initiatives*

Infrastructure

Outcome Goals:

Improve quality of care
in the regulated industry.

Improve quality of care
in State financed
programs.

Improve quality of care
in State-operated
programs and local health
departments.

Ensure quality of care
through licensed health
care professionals.

Assure health care
coverage.

Improve access to
support services for
individuals with
disabilities.

Assure sufficient supply
of providers and services.

Reduce barriers to
appropriate utilization of
services.

Improve children's well
being.

Improve maternal well-being.

Reduce chronic disease

Reduce infectious disease.

Reduce injury, illness and
death through prevention
efforts.

Improve the coordination of
health policy development.

Ensure well-qualified
workforce.

Ensure a physical work
environment that promotes
work effort.

Provide reliable access to
accurate, secure and timely
electronic information.

Provide internal support
services and goods in an
efficient, timely and customer
friendly manner.

(Crosscutting Goal:) *Improve internal and external customer service*